

**Consulate General of India**  
**Jeddah**

**TENDER NOTICE FOR PROVIDING SIM CARDS**

I. Sealed quotations from licensed and reputed telecom companies are invited for providing SIM cards to the Indian pilgrim during Haj 2019. The quotations should be submitted, along with company's valid license, experience and proposed plan of action, to Haj Section, Consulate General of India, Jeddah latest by **21<sup>st</sup> April, 2019 (Till 1000 hrs.)**.

II. Details of the services are indicated below:

Sl. No.	Description
(i)	Supply of 140,000 SIM cards.
(ii)	Delivery of SIM cards in India.
(iii)	The company will bear cost of shipment, if any, to India within the stipulated time period.
(iv)	Every SIM card have some initial free talk time and free incoming facility during the Haj season.
(v)	SIM recharge counters at Hajis locations in Makkah, Madinah and Mina.
(vi)	All SIMs to have 3G internet facility with economical data rates.
(vii)	Provide a help desk at mutually agreed locations.
(viii)	Customer services are provided to all pilgrims in local Indian language on a toll free number.
(ix)	Facility of CUG(common users group) for Haj Committee of India and Consulate staff/Deputationists/Khadimul Hujjaj for free calls within.
(x)	Sufficient facilities and man-power to carry out finger printing process at designated places.
(xi)	Every SIM Card will also be uploaded with pre-assigned Emergency/Contact Nos.
(xii)	In case more than one company qualifies for award of the contract the selected companies will have to give service at the L-1 price discovered through the tender.

III. **Terms and Conditions:**

A. Sealed tender along with required documents, should reach Haj Section, Consulate General of India, Jeddah latest by **21<sup>st</sup> April, 2019 (Till 1000 hrs.)**. **The tender will be opened on 21<sup>st</sup> April, 2019 at 1100 hrs.**  
The process of selection of final bidder will consist of following stages:

- (i) A committee will open the bid and assess the offer;
- (ii) The Consulate reserves the right to reject any or all tenders without assigning any reason thereof.
- (iii) An agreement will be signed with successful bidder/bidders encompassing elaborate terms and conditions.

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